

# Hospitality Heroes of Arvada

Brought to you by the Arvada Visitors Center

## Nicole Canton

### Hilton Garden Inn Arvada



Get to know Nicole Canton with the Hilton Garden Inn! Nicole has been with the hotel for five years and is the team's go-to person for anything bar or restaurant related. Nicole has created many wonderful relationships with repeat guests and locals in our community. Everyone loves her fun spirit, welcoming demeanor, and warm smile. What more could you ask for? Congratulations to you,

Nicole! Thank you for making every single guest you encounter feel so special.

#### **What is the favorite part of your job as the lead bartender?**

*"My favorite part about the job is meeting all kinds of new people every single day. The Hilton Garden Inn welcomes guests from all over the United States . . . and the world, really. I don't have the opportunity to travel that much so I like to 'travel' through them and their experiences."*

#### **As we are just embarking on 2023, what is one thing you are looking forward to?**

*"I'm looking forward to meeting even more new people and having a positive year!"*

#### **In terms of the culture at the Hilton Garden Inn, are there any fun traditions or special things you and your team do regularly?**

*"I love that the Hilton celebrates each employee individually. Once a month, we recognize all birthdays being celebrated. The Hilton also brings the entire staff together to recognize the Employee of the Month. All employees look forward to both of those monthly recognitions."*

#### **What is your favorite way to connect with your other Hilton employees?**

*"My favorite way to connect with my fellow employees is to do my part to make our hotel a fun work environment for everyone. And, I firmly believe in the word 'team' - it is always better working together to provide the best experience we can for all of our guests."*

#### **What is one thing you wish more people knew about your role as a front-line HERO in Arvada?**

*"I don't really consider myself a hero but I do know I have a strong work ethic; I always try my hardest, regardless of the circumstance and pride myself on doing the job to the best of my ability."*

Hospitality is defined as  
***"the friendly and generous reception and entertainment of guests, visitors, or strangers."***

In this section, the Arvada Visitors Center and the City of Arvada are recognizing a few of the amazing hospitality ambassadors in our community and thanking them for making our city a place that has a reputation for amazing hospitality for residents and tourists alike. Do you know of a Hospitality Hero in Arvada that deserves some special recognition? Please email [jean@visitarvada.org](mailto:jean@visitarvada.org) to nominate them. Each Hero that is recognized will be featured in an upcoming issue of the Arvada Report and receive a \$250 Olde Town Arvada gift card.

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The Arvada Visitors Center is a non-profit 501(c)(3) organization that works to inspire travel to our community and provides key information to people considering a visit or relocation to Arvada. They have proudly welcomed thousands of guests from around the world since their doors opened on 7305 Grandview Ave. in November 2012.

An investment in visitors is an investment in community. Visitors to Arvada generate sales tax revenue. One quarter of the City's total revenue comes from sales tax dollars. This revenue helps pay for police services, city parks, improvements to infrastructure, and many other services that benefit the entire Arvada community.